Agenda Sacramento Suburban Water District Special Board Workshop – Strategic Planning

3701 Marconi Avenue, Suite 100 Sacramento, California 95821

Monday, June 27, 2022 5:00 p.m.

This meeting will be conducted both in-person in the District's Boardroom at the address above, and by videoconference and teleconference using the information provided below. The public is invited to listen, observe, and provide comments during the meeting by any method provided. The President will call for public comment on each agenda item at the appropriate time and all votes will be taken by roll call.

The District recommends that members of the public participate in public meetings via videoconference and/or teleconference per the instructions below.

For members of the public interested in viewing and having the ability to comment at the public meeting via Zoom, an internet enabled computer equipped with a microphone and speaker or a mobile device with a data plan is required. Use of a webcam is optional. You also may call in to the meeting using teleconference without video. Please use the following login information for videoconferencing or teleconferencing:

Join the meeting from a computer, tablet or smartphone: https://us02web.zoom.us/j/87250768835?pwd=NEdYMm43VWxSaG5XQXcxOUh6Qll4Zz09

Meeting ID: 872 5076 8835 **Password:** 169514

You can also dial in using your phone: 1 (669) 900-6833

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Please mute your line.

Where appropriate or deemed necessary, the Board may take action on any item listed on the agenda, including items listed as information items. Public documents relating to any open session item listed on this agenda that are distributed to all or a majority of the members of the Board of Directors less than 72 hours before the meeting are available for public inspection in the customer service area of the District's Administrative Office at the address listed above.

The public may address the Board concerning an agenda item either before or during the Board's consideration of that agenda item. Persons who wish to comment on either agenda or non-

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agenda items should fill out a Comment Card and give it to the General Manager. The President will call for comments at the appropriate time. Comments will be subject to reasonable time limits (3 minutes).

In compliance with the Americans with Disabilities Act, if you have a disability, and you need a disability-related modification or accommodation to participate in this meeting, then please contact Sacramento Suburban Water District Human Resources at 916.679.3972. Requests must be made as early as possible and at least one full business day before the start of the meeting.

Call to Order

Roll Call

Announcements

Public Comment

This is the opportunity for the public to comment on non-agenda items within the Board's jurisdiction. Comments are limited to 3 minutes.

Items for Discussion and/or Action

1. Strategic Plan Status Update Recommendation: Receive staff presentation and provide input and/or direction as appropriate.

Adjournment

I certify that the foregoing agenda for the June 27, 2022, meeting of the Sacramento Suburban Water District Board of Directors was posted by June 24, 2022, in a publicly-accessible location at the Sacramento Suburban Water District office, 3701 Marconi Avenue, Suite 100, Sacramento, California, and was freely available to the public.

Dan York General Manager/Secretary Sacramento Suburban Water District



Agenda Item: 1

Date: June 27, 2022

Subject: Strategic Plan Status Update

Staff Contact: Dan York, General Manager

Recommended Board Action:

Receive staff presentation and provide input and/or direction as appropriate.

Background:

The District's Strategic Plan (Plan) was approved by the Board in 2019. The Plan was developed through an inclusive and integrated process that engaged Directors, staff, management, and external stakeholders. The plan details our commitment to continue to be a model public agency that maintains stakeholder trust through fiscal responsibility, environmental stewardship, and leadership.

The Plan laid out five core Goals:

Goal A: Provide a High Quality Reliable Water Supply by Ensuring it is Sustainable, Clean and Safe

Goal B: Optimize Operational and Organizational Efficiencies

Goal C: Ensure Fiscal Responsibility and Affordable Rates

Goal D: Maintain Excellent Customer Service

Goal E: Retain and Recruit Qualified and Stable Workforce

Each Goal has associated Strategic Objectives that are used to align planning activities with Goals.

The Plan reflects the high-level Goals and Strategic Objectives to capture the intent of SSWD's Mission and Vision. We will execute the Strategic Objectives to achieve the Goals with a focus on fiscal responsibility, adherence to SSWD's excellent service to customers in support of delivering sustainable, reliable, and clean and safe water supply through operational and organizational efficiency.

Discussion:

The Board has indicated that, as a goal in 2022 for the District, there will be a workshop to present a status update on the 2019 Strategic Plan. The purpose of the workshop is for staff to provide a progress report in meeting the Strategic Objectives outlined in the Plan.

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Staff will deliver a presentation to the Board covering these topics with the objective of receiving input and/or direction from the Board on the strategic direction.

Link to Strategic Plan: http://www.sswd.org/home/showpublisheddocument?id=9075

Strategic Plan Alignment:

Goal A: Provide a High Quality Reliable Water Supply by Ensuring it is Sustainable, Clean and Safe

Goal B: Optimize Operational and Organizational Efficiencies Goal C: Ensure Fiscal Responsibility and Affordable Rates

Goal D: Maintain Excellent Customer Service

Goal E: Retain and Recruit Qualified and Stable Workforce