

Regulation No. 3 Water Service Rates, Fees, and Charges

Adopted: March 15, 2004
Amended: October 14, 2024

A. Charges for Water Service

The District charges all Customers on a monthly basis. All charges are based on the District’s costs of providing District Water Service. Therefore, the basis for charges and rates are categorized on the same basis as District costs. Explanations of each charge and the related District costs are as follows:

1. Metered Customers:

- a) **Usage Charge:** This charge is based on water usage. The charge is intended to cover District operations and maintenance variable costs attributable to Metered Rate Customers, including the cost of water and treatment and pumping and conveyance costs. The Usage Charge is based on 100 cubic feet (ccf) of water (748 gallons.).

Sacramento Suburban Water District Metered Rate Customers					
Meter Usage Charge (\$/CCF) – 1 CCF = 748 gallons	01/01/25	01/01/26	01/01/27	01/01/28	01/01/29
Residential - 1st Tier (0-15 CCF)	\$ 1.16	\$ 1.22	\$ 1.27	\$ 1.32	\$ 1.37
Residential - 2nd Tier (16+ CCF)	\$ 1.54	\$ 1.62	\$ 1.68	\$ 1.75	\$ 1.82
Multi-Family Residential - Uniform	\$ 1.30	\$ 1.37	\$ 1.42	\$ 1.48	\$ 1.54
Non-Residential - Uniform	\$ 1.30	\$ 1.37	\$ 1.42	\$ 1.48	\$ 1.54

- b) **Water Shortage Surcharge:** This charge is based on water usage. The charge is intended to mitigate the financial impacts associated with reduced water sales and increases in operating costs during a water shortage event. The surcharge only applies to the current water usage charge. The charge can only be imposed by action of the Board of Directors together with a water shortage event.

Water Shortage Surcharge by Stage			
Stage 1	Stage 2	Stage 3	Stage 4
0%	0%	13%	32%

- c) **Fixed Charge:** This charge is based on meter size. The charge is intended to cover District fixed operations and maintenance costs attributable to serving Metered Rate Customers. This charge also covers District capital improvement costs and periodic principal and interest payments due on District debt.

Sacramento Suburban Water District Metered Rate Customers					
Fixed Charge	01/01/25	01/01/26	01/01/27	01/01/28	01/01/29
5/8" meter	\$ 37.18	\$ 39.04	\$ 40.60	\$ 42.22	\$ 43.91
3/4" meter	\$ 52.30	\$ 54.92	\$ 57.11	\$ 59.40	\$ 61.77
1" meter	\$ 82.53	\$ 86.66	\$ 90.12	\$ 93.73	\$ 97.48
1 1/2" meter	\$ 158.10	\$ 166.01	\$ 172.65	\$ 179.55	\$ 186.73
2" meter	\$ 248.79	\$ 261.23	\$ 271.68	\$ 282.55	\$ 293.85
3" meter	\$ 490.63	\$ 515.16	\$ 535.77	\$ 557.20	\$ 579.49
4" meter	\$ 762.70	\$ 800.84	\$ 832.87	\$ 866.18	\$ 900.83
6" meter	\$ 1,518.45	\$ 1,594.38	\$ 1,658.16	\$ 1,724.48	\$ 1,793.46
8" meter	\$ 2,727.66	\$ 2,864.04	\$ 2,978.60	\$ 3,097.75	\$ 3,221.66
10" meter	\$ 3,634.57	\$ 3,816.30	\$ 3,968.95	\$ 4,127.71	\$ 4,292.82
12" meter	\$ 5,108.28	\$ 5,363.69	\$ 5,578.24	\$ 5,801.37	\$ 6,033.43

2. Mutual Aid and Emergency Wholesale Customers:

Usage Charge: This charge is solely based on water usage. The rate is for mutual aid, emergency, or other temporary water deliveries to neighboring agencies and is intended to cover District operations and maintenance variable costs attributable to water supply, including the cost of water and treatment and pumping and conveyance costs. The charge shall be the current Non-Residential usage rate and is based on 100 cubic feet of water (748 gallons.).

3. Wholesale Contract Customers:

Quantity Charge: This charge is solely based on the quantity of water provided in the contracted unit of measure. The rate is for contracted water deliveries of District source water to other water purveyors. The per unit charge shall be negotiated and shall not be less than the direct cost of producing water, including pumping and treatment costs, Sacramento Groundwater Authority (SGA) fees, and any other fixed and variable costs attributable to producing the water. The rate shall be based on the cost of each acre-foot of water supplied.

4. Wheeling Water Deliveries:

The Wheeling Water charge shall be set according to periodic rate studies conducted in accordance with Proposition 26 as required by the SDCWA v. Met cases. The charge shall be assessed per acre foot of water.

B. Service Fees and Charges

1. Account Establishment Fee: For each new account to be established, a \$14.00 service charge shall be assessed and added to the first or opening water bill.
2. Dispatching Fee: A dispatch fee of \$54.00 shall be assessed in accordance to Section K.2, Regulation No. 5 and Section C, Regulation No. 6:
3. After Hours Fee: Other than in an emergency, to locate a service or shut-off water service after regular business hours the District shall charge its actual cost of time and material, not to exceed \$150.00.
4. Tax Roll Processing Fee: When transferring delinquent water service charges to the Sacramento County secured property tax roll for collection, the District shall charge a fee of \$4.00 plus the current amount of the County's processing fees for collection services to the Customer's delinquent water billing charges transferred to the County secured property tax roll for collection.
5. Manual Meter Reading Fee:
In the event a customer declines to allow the District to install an electronic meter reading device at the customer's service connection, thereby requiring the District to read the meter manually, the customer shall comply with the following requirements as a condition of receiving water service:
 - a) Complete an application for manual meter reading and pay a \$16.00 application fee. The customer must complete the application agreeing to the charges.
 - b) On a periodic basis, pay a \$64.00 manual meter reading fee. The customer shall also be responsible for paying all other water service charges imposed as a condition of receiving District water service.

C. Temporary Turn-On Charges

Omitted

D. Cross-Connection Control Program

Monthly charges shall be paid to fund the District's Cross-Connection Control Program (CCCP). This charge shall be billed monthly per Backflow Prevention Assembly (Assembly) to each Account holder with one or more Assemblies. Each Assembly is the property of the Landowner. The services covered by this charge shall include, but are not limited to, administering/monitoring the program, notifying Customers, performing inspections, reviewing and recording test results and reporting to the State Water Resources Control Board Division of Drinking Water (DDW). The charge shall be determined each year based on program expenses and the number of Assemblies within the District. The monthly charge for the CCCP shall be \$2.88 per Assembly for all connection sizes.

If a Customer requests Assembly testing or the District determines it is necessary to test an Assembly, the District shall impose an Assembly test charge of \$107.00 per Assembly. The charge includes the fee for the required District tag. While the District does not routinely perform repairs or replacements, labor and materials shall be charged to the Account holder if the District is required to repair or replace an Assembly.

As part of the Assembly test, a District tag must be attached to the Assembly indicating whether it “passed” or “failed”. These tags are to be purchased by the tester at the District office. The cost of the tag shall be determined each year based on the cost of producing the tag and overseeing the tag distribution. The current cost shall be \$1.00 per tag.

E. Privately-Owned Fire Protection Systems

A monthly charge shall be paid for water service at un-metered connections to the District’s Water System which supplies water to privately-owned and maintained sprinklers used exclusively for firefighting, irrespective of the quantity of water used and based on the size of the fire service assembly as follows:

Private Fire Service					
Size	01/01/25	01/01/26	01/01/27	01/01/28	01/01/29
2-inch	\$ 11.68	\$ 12.26	\$ 12.75	\$ 13.26	\$ 13.80
3-inch	\$ 19.57	\$ 20.55	\$ 21.37	\$ 22.23	\$ 23.11
4-inch	\$ 33.77	\$ 35.46	\$ 36.88	\$ 38.35	\$ 39.89
6-inch	\$ 85.83	\$ 90.12	\$ 93.73	\$ 97.48	\$ 101.37
8-inch	\$ 174.97	\$ 183.72	\$ 191.07	\$ 198.71	\$ 206.66
10-inch	\$ 309.06	\$ 324.51	\$ 337.49	\$ 350.99	\$ 365.03
12-inch	\$ 495.22	\$ 519.98	\$ 540.78	\$ 562.41	\$ 584.91

F. Security Deposits

Whenever an Applicant’s or Customer’s credit rating or payment history is or becomes unacceptable to the District because of poor credit history, non-payment of water bills, or frequent delinquent bill payment, a cash deposit may be required in accordance with the schedule set below:

1. Residential Customers shall be required to pay the sum equal to two (2) months water charge, but not less than \$98.00 (cost of ¾” fixed charges).
2. Non-residential Customers shall be required to pay the sum equal to three (3) times the estimated water bill, but not less than \$230.00 (cost of 1” meter fixed charges).

The District may apply the security deposit to any account of a Customer that is delinquent for more than 30 days and shall notify the Customer of such application. Water service may be terminated if the account is not fully paid and the security deposit replenished, subject to the conditions and procedures described in Regulation No. 6, Section B.

The security deposit shall be returned to the Customer without interest upon termination of the service and payment of all rates and charges owed to the District by the Customer, or at such earlier time as the District may determine that the credit of the Customer is satisfactory. For the purpose of this Regulation No. 3, the District shall determine whether a Customer's credit is satisfactory. The credit of a Customer who has paid all rates and charges without delinquency for twelve months shall be deemed satisfactory and result in the return of a security deposit. Failure to maintain a clean payment history may result in the District retaining a security deposit for a longer period or, in cases where no security deposit is held, the District may require a security deposit be paid as a condition of maintaining service. Security deposits that remain unclaimed after five (5) years from the date the deposit became refundable shall become property of the District.

G. Application of Payments

Any monies received on an account shall be applied first to the oldest outstanding charges.

H. Returned Payments

The District shall levy a charge for each returned payment as defined in Regulation No. 5, Section C. The amount shall be the District's actual Bank Service Charge plus \$20.00.

I. Meter Testing Fee

This charge shall be assessed to accounts that request a meter test with results within the range set by AWWA per Regulation No. 4, Section D. The fee shall be \$352.00 per meter test for large meters (3" and above), \$352.00 for intermediate meters (1-1/2" and 2"), and \$107.00 for small meters (1" and below).

J. Bacteriological Testing

The District shall assess actual time and material costs but not less than a minimum charge of \$153.00 for each bacteriological test as defined in Regulation No. 7, Section H.8.

K. Annexation Fees

The District shall charge annexation fees for each Parcel located outside of the District's legal boundaries that desires to be annexed into the District. The fee shall be charged on a time and materials basis and reflect all District costs to apply for and complete the annexation of a Parcel, including without limitation staff time, attorneys' and consultant fees, LAFCO application fees, and costs of studies and environmental review. Upon application for an annexation into the District, staff shall estimate the costs to process the annexation and the applicant shall deposit the estimated costs with the District. Upon conclusion of the annexation proceedings, if a portion of the deposit remains, it shall be refunded to the applicant. If the District has expended the entire deposit and advanced additional funds to pay costs of the annexation proceedings, the applicant shall repay the

entire amount of any funds advanced by the District as a condition of LAFCO's recording of the Certificate of Completion approving the annexation and of the District's approval of the applicant's Application for Water Service.

L. Water Conservation Violation

In accordance with Section B of Regulation No. 15, the following charges may be imposed for a Water User's violation of the District's water conservation regulations:

1. A charge of \$50.00 shall be added to the next billing for serving the second water conservation violation as defined in Regulation No. 15, Section C.
2. A charge of \$100.00 shall be added to the next billing for serving the third water conservation violation as defined in Regulation No. 15, Section C.

M. Variance Application Service Fees

1. District Variance: A service fee of \$333.00 shall be charged to any person or entity filing a variance application from District standards or regulations as provided in Regulation No. 17, Section B.
2. DDW Variance Request – Plan Review/Waiver Application: A base service fee of \$1,213.00, plus \$352.00 for each requested variance location, shall be charged to any person or entity submitting to District a request that the District prepare and submit a variance application from DDW standards or regulations as provided in Regulation No. 17, Section B.
3. DDW Variance – Construction Verification/Waiver Closure: A base service fee of \$718.00, plus \$260.00 for each DDW-approved variance location, shall be charged to any person or entity granted a variance from DDW standards or regulations as provided in Regulation No. 17, Section B.

N. Facility Use Fees

District Facilities may be used only upon approval of the General Manager. Interested parties must apply for use of District Facilities by completing the District's "Facility Use Application." All charges for use of District Facilities, including insurance requirements, are as noted on the Application and are dependent on facility location, event duration and recovery of all District costs required for the event.

O. Public Information Request

A charge of \$0.10 per page shall be charged for requests for copying of disclosable District records. Additional charges and terms of reproduction and delivery of copies of records are provided in the District's Records Management Policy, PL-Admin 002.

P. Fire Hydrant Water Charge

Water provided by the District for construction, street cleaning or storm/sewer cleaning purposes shall be charged subject to conditions of the service or project and in conformance with Regulation No. 12. The following charges shall apply:

1. For construction water taken through a District Fire Hydrant Meter the contractor or owner who obtains the permit shall be required to pay the following:
 - a) A refundable \$3,000.00 deposit for the hydrant meter with backflow prevention assembly.
 - b) A one-time \$122.00 Application Fee.
 - c) On a monthly basis the following:
 - i) The current metered nonresidential usage rate per hundred cubic feet of water taken.
 - ii) The current 2" meter fixed charge.
 - iii) A \$5.00 Backflow Assembly test fee.
2. For water taken by other municipal agencies or their subcontractors through a District Fire Hydrant for street cleaning or storm/sewer cleaning, the agency is required to obtain a permit in accordance with Regulation No. 12 and to pay the following fees and charges:
 - a) A \$200.00 annual permit fee.
 - b) The current metered nonresidential usage rate per hundred cubic feet of water taken.
3. Use of District Fire Hydrants is authorized by a permit issued by the District only, as conditioned in Regulation No. 13, Section D. Illegal use of a Fire Hydrant may be subject to a \$1,000.00 fine and costs of repair or replacement incurred by District for any damage sustained to the Fire Hydrant.
4. The permit holder shall be responsible for paying the costs of repair or replacement incurred by the District for any damage sustained to the Fire Hydrant, Fire Hydrant Meter or Backflow Prevention Assembly. The District shall have the right to retain all or a portion of the deposit to pay any such costs incurred.

Q. Development Services

1. Plan Check Fee
The District shall assess the following fee for review of an Applicant's construction plans as provided in Regulation No. 7 under Part H.1. The fee shall be calculated as follows:
 - a) Base fee of \$621.00
 - b) \$232.00 for each service connection

c) \$342.00 for each 50' of main or fraction thereof

2. Supervision and Inspection Fee

The District shall assess the following fee for supervision and inspection of new or upgraded water facilities to be connected to the District system, as provided in Regulation No. 7, Section H.6. The fee shall be calculated as follows:

- a) Base fee of \$440.00
- b) \$220.00 for each service connection
- c) \$440.00 for each 50' of main or fraction thereof

3. Single Service Development Fee (without engineering plans)

The District shall assess a fee of \$347.00 for a single service development constructed according to District standards.

R. Moved to Section Q.2

S. Hydrant Flow Test and Analysis

1) A completed application for hydrant flow test and \$519.00 fee shall be paid in advance to supervise and perform a fire hydrant flow test and to provide written results of the test to the person or entity requesting it.

2) The fee for performing a hydrant flow analysis shall be \$260.00.

T. Abandonment of Service and Reinstallation of Abandoned Service

The District charge for abandoning an existing water service from the existing water main as provided in Regulation No.7, Section K shall be calculated on a time and materials basis, with a minimum charge of \$3,000.00. The estimated charge shall be paid to the District prior to scheduling the abandonment. In addition, if requested by a Landowner, the District shall restore an abandoned service connection by charging on a time and materials basis, with a minimum charge of \$3,000.00.

U. Administration Fee

This fee shall be assessed to those accounts that participate in certain District programs, including, without limitation, the Large Irrigation Service, Wholesale Water, Wheeling Water, and Owner/Tenant Billing Agreement. Each fee is based on actual District costs for administering the individual program and is reviewed at least annually.

V. Locking Device Replacement Fee

If the District has installed a locking device on a water meter, curb stop or service valve and such a device is damaged or removed, then a \$35.00 charge shall be imposed on the Landowner.

If installed locking devices on the same service connection continue to be damaged or removed, the District reserves the right to abandon the service. Charges for service abandonment and any subsequent reinstallation of service shall be on time and materials for the abandonment of the service as provided in Section T of this Regulation No. 3. The charges shall be added to the Customer's water bill and must be paid before service is restored.